

FAQs

WHERE IS THE ONLINE DUAL-CREDIT APPLICATION?

Visit www.southeast.edu/applynow and select “Dual Credit/SENCAP Application”

Complete the [Paper Application](#) for students without a SSN

MY STUDENT APPLIED BUT NEVER RECEIVED THEIR SCC ID#:

Visit resetpw.southeast.edu/?ref=getidnumber to retrieve their SCC ID#

MY STUDENT SUPPLIED SCC WITH THE INCORRECT SSN:

Upload a copy of their signed SS card via the secure upload at: uploads.southeast.edu/registration

MY STUDENT FORGOT THEIR SCC PASSWORD:

Visit resetpw.southeast.edu

MY STUDENT IS HAVING TROUBLE LOGGING INTO “THE HUB”

Chat with tech support: helpdesk.southeast.edu
E-Mail tech support: helpdesk@southeast.edu
Call tech support: 402-437-2447

WHERE CAN I ACCESS THE CLASS SCHEDULE?

Find the term schedule at: www.southeast.edu/classsschedules

WHERE CAN I ACCESS THE SENCAP GUIDEBOOK?

Click to find the -- [GUIDEBOOK](#)

MY STUDENT IS READY TO ENROLL:

[Directions to enroll online](#)
[Drop/Add Form](#)

MY STUDENT WANTS TO VIEW THEIR CLASS SCHEDULE:

Login into thehub.southeast.edu
Select Web Advisor for Students
Select Academic Profile > My Class Schedule

MY STUDENT NEEDS TO DROP A COURSE:

Submit a [Drop/Add Form](#)

MY STUDENT NEEDS TO PURCHASE THEIR TEXTBOOK:

Visit the [SCC Campus Store](#)
Campus “High School/Dual Credit”

Where can I access the 2021-2022 Calendar?

Find important refund and withdrawal dates by viewing the [2021-2022 Calendar](#)

FAQs

MY STUDENT NEEDS TO PAY THEIR BILL:

- Login into thehub.southeast.edu
- Select WebAdvisor for Students
- Select Student Financial Info > View Account and Make Payments
- Or call Student Accounts: 402-437-2669

MY STUDENT APPLIED FOR ACE BUT THEIR APPLICATION WAS REJECTED:

All ACE questions can be directed to Susan Rocker at srocker@southeast.edu

MY STUDENT NEEDS TO SEND AN OFFICIAL TRANSCRIPT:

- Login into thehub.southeast.edu
- Select WebAdvisor for Students
- Select Transcript Request > Transcript Type "Credit Trans- Mailed from Lincoln"
- Or complete the [Transcript Request Form](#)

MY STUDENT IS INTERESTED IN APPLYING FOR LTD:

Information about the Learn to Dream Scholarship can be found here: www.southeast.edu/learntodreamscholars

Or contact Makenzie Hughes at mhughes@southeast.edu

WHERE CAN I FIND TRANSFER INFORMATION?

Find out how your classes will transfer using these resources

- Transferology.com
- [Southeast Community College Transfer Information](#)

WHERE CAN I VIEW PLACEMENT SCORES:

Find alternate scores here:

- [Accuplacer & ACT Placement Scores](#)
- [Alternate Math Scores](#)

OUR SCHOOL TUITION BILL IS INCORRECT, WHO SHOULD I CONTACT?

All school billing related questions can be directed to Marcie DeLong at mdelong@southeast.edu

WHERE CAN I ACCESS THE INSTRUCTOR NDE ID NUMBER?

Contact Caleb Berg at cberg@southeast.edu

WHERE CAN I ACCESS SUGGESTED NDE COURSE CODES?

Page 26 of the [SENCAP Guidebook](#)

HOW CAN I SCHEDULE MY STUDENT A CAMPUS VISIT?

Contact Admissions: admissions@southeast.edu

WHERE CAN I ACCESS THE DUAL-CREDIT STAFF DIRECTORY?

DC Advantage/SENCAP Staff Directory

Where can I learn more about Southeast Community College's Dual-Credit Programs?

Visit our website at www.southeast.edu/highschoolstudentprograms